Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Filing at a Glance

Company: Thrivent Financial for Lutherans

Product Name: Medicare Supplement SERFF Tr Num: THRV-125840599 State: ArkansasLH

Advertising 2008

TOI: MS06 Medicare Supplement - Other SERFF Status: Closed State Tr Num: 40417

Sub-TOI: MS06.000 Medicare Supplement - Co Tr Num: State Status: Filed-Closed

Other

Filing Type: Advertisement Co Status: Reviewer(s): Stephanie Fowler

Author: Julie Van Beck Disposition Date: 11/07/2008

Date Submitted: 10/01/2008 Disposition Status: Filed

Implementation Date Requested: Implementation Date:

State Filing Description:

General Information

Project Name: Status of Filing in Domicile: Pending

Project Number:

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Submission Type: New Submission

Overall Rate Impact:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Group Market Size:

Group Market Type:

Filing Status Changed: 11/07/2008

State Status Changed: 11/07/2008 Deemer Date:

Corresponding Filing Tracking Number:

Filing Description:

Included in this submission are the following advertising forms for your review:

Form 32074 N11-08, Thrivent Financial Medicare Supplement Insurance brochure

Form 23858A R10-08, Medicare Supplement Insurance Product Report Card

Form 33065 N11-08, Medicare Supplement Welcome Letter

Form 33065L N11-08, Medicare Supplement Fleximail Letter

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number:

Form 33065LR N11-08, Fleximail Letter Reply Card (attached to the above letter)

Form 33065SM N11-08, Medicare Supplement Marketing Letter*

Form 33065SMR N11-08, Marketing Letter Reply Card (attached to the above letter)*

Form 33066A N11-08, Medicare Supplement - Exploring Health Care Options

Form 200803729 9/08, Medicare Supplement Web Page**

Form 20519WH R9/08, Medicare Supplement Product Web Page**

These forms will be used in the marketing of our Medicare Supplement Insurance contracts, forms M-EA-MSA (05), M-EB-MSB (05), M-EC-MSC (05), M-ED-MSD (05), M-EF-MSF (05), M-EH-MSH (05), M-EI-MSI (05) & M-EL-MSL (05), approved by your Department on 06/08/2006 (State Tracking # 32397).

*Please note that form 33065SM N11-08 (with attached reply card 33065SMR N11-08) has a variable paragraph in the middle of the form that instructs the member to call either our Customer Service Center or their Financial Representative. I have attached both versions of the form with the language bracketed in each one for your reference.

**Please note that the upper and left navigation bars, as well as the list of Related Links included on the web pages do change often. The address and disclosure information at the bottom of the page is also updated as needed to comply with state regulations. We do not intend to refile these forms when this information is updated unless you inform us that it is required.

Thank you in advance for your review of our filing. Please feel free to contact me with any questions.

Company and Contact

Filing Contact Information

Julie Van Beck, Compliance Specialist II julie.vanbeck@thrivent.com
625 Fourth Ave. South (800) 847-4836 [Phone]
Minneapolis, MN 55415 (612) 340-5040[FAX]

Filing Company Information

Thrivent Financial for Lutherans CoCode: 56014 State of Domicile: Wisconsin 4321 North Ballard Road Group Code: 2938 Company Type: Fraternal Appleton, WI 54919-0001 Group Name: State ID Number:

SERFF Tracking Number: THRV-125840599 State: Arkansas

Filing Company: Thrivent Financial for Lutherans State Tracking Number: 40417

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

(800) 847-4836 ext. [Phone] FEIN Number: 39-0123480

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Filing Fees

Fee Required? Yes

Fee Amount: \$250.00

Retaliatory? No

Fee Explanation: \$25 per advertising form (10 forms)

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Thrivent Financial for Lutherans \$250.00 10/01/2008 22862476

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number:

Correspondence Summary

Dispositions

StatusCreated ByCreated OnDate SubmittedFiledStephanie Fowler11/07/200811/07/2008

Objection Letters and Response Letters

Objection Letters Response Letters Status Created By Created On Date Submitted **Responded By Date Submitted Created On** Julie Van Beck Stephanie Pending 10/31/2008 10/31/2008 11/06/2008 11/06/2008 Fowler Industry Response

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Disposition

Disposition Date: 11/07/2008

Implementation Date:

Status: Filed Comment:

Rate data does NOT apply to filing.

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Item Type	Item Name	Item Status	Public Access
Form (revised)	Thrivent Financial Medicare Supplement Insurance brochure	Withdrawn	Yes
Form	Thrivent Financial Medicare Supplement Insurance brochure	Disapproved	Yes
Form	Medicare Supplement Insurance - Product Report Card	Filed	Yes
Form	Medicare Supplement Welcome Letter	Filed	Yes
Form	Medicare Supplement Fleximail Letter	Filed	Yes
Form	Medicare Supplement Fleximail Letter Reply Card (attached to Fleximail letter above)	Filed	Yes
Form	Medicare Supplement Marketing Letter	Filed	Yes
Form	Medicare Supplement Marketing Letter Reply Card (attached to marketing letter above)	Filed	Yes
Form	Medicare Supplement - Exploring Health Care Options	Filed	Yes
Form	Medicare Supplement Web Page	Filed	Yes
Form	Medicare Supplement Product Web Page	Filed	Yes

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 10/31/2008
Submitted Date 10/31/2008
Respond By Date 12/01/2008

Dear Julie Van Beck,

This will acknowledge receipt of the captioned filing.

Objection 1

- Thrivent Financial Medicare Supplement Insurance brochure (Form)

Comment: Code Ann. 23-79-109(a)(4) states, "all Medicare supplement rates shall be based on a composite age basis only, and shall not be based on any age banding or other groupings." With that being said, please revise page 6 of this brochure to comply.

Please feel free to contact me if you have questions.

Sincerely,

Stephanie Fowler

Response Letter

Response Letter Status Submitted to State

Response Letter Date 11/06/2008 Submitted Date 11/06/2008

Dear Stephanie Fowler,

Comments:

Response 1

Comments: Per your Objection Report, I would like to withdraw the brochure, form 32074 N11-08, from this filing. If we decide to pursue approval and use of this form, we will make the necessary revisions and submit the revised form as a new filing.

I have withdrawn the form from the Form Schedule.

Thank you for your continued review of our filing!

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Related Objection 1

Applies To:

- Thrivent Financial Medicare Supplement Insurance brochure (Form)

Comment:

Code Ann. 23-79-109(a)(4) states, "all Medicare supplement rates shall be based on a composite age basis only, and shall not be based on any age banding or other groupings." With that being said, please revise page 6 of this brochure to comply.

Changed Items:

No Supporting Documents changed.

Form Schedule Item Changes

Form Name	Form	Edition	Form Type	Action	Action	Readability	Attach
	Number	Date			Specific	Score	Document
					Data		
Thrivent Financial	32074		Advertising	Other	Withdraw	n0	
Medicare Supplement	N11-08						
Insurance brochure							
Previous Version							
Thrivent Financial	32074		Advertising	Revised	20519 R8	3-0	Med Supp
Medicare Supplement	N11-08				05		Brochure
Insurance brochure							32074
							N11-
							08.pdf

No Rate/Rule Schedule items changed.

Sincerely, Julie Van Beck

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number:

Form Schedule

Lead Form Number:

Review	Form	Form Type	Form Name	Action	Action Specific	Readability	Attachment
Status	Number				Data		
Withdrawn	32074 N11 08	-Advertising	Thrivent Financial Medicare Supplement Insurance brochure	Other	Other Explanation: Withdrawn	0	
Filed	23858A R10-08	Advertising	Medicare Supplement Insurance - Product Report Card	Initial		0	Med Supp Product Scorecard 23858A R10- 08.pdf
Filed	33065 N11 08	-Advertising	Medicare Supplement Welcome Letter	Initial		0	Med Supp Welcome Letter 33065 N11-08.pdf
Filed	33065L N11-08	Advertising	Medicare Supplement Fleximai Letter	Initial I		0	Med Supp Fleximail Letter 33065L N11-08.pdf
Filed	33065LR N11-08	Advertising	Medicare Supplement Fleximai Letter Reply Card (attached to Fleximai letter above)			0	Med Supp Fleximail Letter Reply Card 33065LR N11-08.pdf
Filed	33065SM N11-08	Advertising	Supplement Marketing Letter	Initial		0	Med Supp Marketing Letter 33065SM N11-08.pdf
Filed	33065SMR N11-08	Advertising	Medicare Supplement Marketing Letter Reply Card (attached	Initial		0	Med Supp Marketing Letter Reply Card

SERFF Tracking Number: THRV-125840599 State: Arkansas 40417 Filing Company: Thrivent Financial for Lutherans State Tracking Number: Company Tracking Number: TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other Product Name: Medicare Supplement Advertising 2008 Project Name/Number: to marketing letter 33065SMR N11-08.pdf above) Filed 33066A Advertising Medicare Initial 0 Med Supp -N11-08 Supplement -**Exploring Exploring Health** Health Care Care Options **Options** 33066A N11-08.pdf Filed 200803729 Advertising Medicare Initial 0 Med Supp 9/08 Supplement Web Web Page Page 200803729 9-08.pdf 20519WH Advertising Medicare Filed Revised AR Med Supp Replaced Form #: 0 R9/08 Supplement Product **Product Web** 20519WH R11-05 Web Page Page Previous Filing #: 20519WH R9-32397 08.pdf

MEDICARE SUPPLEMENT INSURANCE | Product Report Card

INSURANCE

PRODUCT OVERVIEW	COMPETITIVE ADVANTAGES	KEY MESSAGES	COMPETITIVENESS
Helps to fill gaps in Medicare by providing insurance coverage for some of the costs of services not covered by Medicare. Medicare Supplement Insurance (aka Medigap) helps to pay Medicare deductibles, coinsurance, and/or copayments, thus helping to preserve vital retirement savings for the member.	 One-year rate guarantee provides added peace of mind for members. Issue-age and attained-age pricing flexibility (where allowed). Non-tobacco ratings offer more competitive rates to qualified clients. Easier and faster issues via a simplified underwriting process. 	 Availability in 33 states (representing nearly 90% of the age 65+ Lutheran market) means more opportunity to offer Medicare Supplement Insurance as part of a financial strategy. Medicare Supplement Insurance offers the choice to visit any doctor or provider that accepts Medicare. Unlike some other types of Medicare insurance, there are no provider networks and no pre-approvals are required. Members have the flexibility to use their coverage nationwide. By eliminating many of the unexpected out-of-pocket expenses that can occur with a medical event, individuals can preserve their retirement assets and more accurately budget for their health care expenditures. 	Plan Choices Price Median
KEY COMPETITORS	INDUSTRY RANKINGS/ACHIEVEMENTS	DISCLOSURES	
Blue Cross Blue Shield Mutual of Omaha (United World) UnitedHealthcare (AARP)	 Thrivent Financial's Medicare Supplement Insurance premiums rank in the top 33% for competitiveness.¹ Thrivent Financial offers six or more standardized plans in 33 states. These plans include Plan F and Plan C—the most popular plans in the industry.² 	 ¹ Thrivent Financial study, May 2008. <i>Varies by ZIP code and state.</i> ² America's Health Insurance Plans (AHIP) report "Medigap: What You Need To Know," 2008. Thrivent Financial for Lutherans is not connected with or endorsed by Social Security, Medicare or any other government agency. 	Bottom Quartile <u>See page 2 for</u> <u>Research Methodology.</u>

Product Form Series #: M-ED-MSD (05), M-EF-MSF (05), M-EH-MSH (05), M-EI-MSI (05), M-EL-MSL (05), 12052KS (05), 12079KS (05), 12080KS (05), 12081KS (05), 12053KS (05), 12054KS (05), M-EW-MSWI (05), MR-CA-MSAD (05), MR-CB-MSBD (05), MR-CH-MSHC (05), MR-CX-MSBX (05), MR-CX-MSBT (05), MR-CX-MSBT (05), MR-CA-MSAD MN (05), MR-CB-MSBD MN (05), MR-CX-MSBX MN (05), MR-CR-MSHR MN (05), M-EA-MSA (05), M-EB-MSB (05), M-EC-MSC (05).

INSURANCE

Research Methodology

Source	Price	Features
Percentile rankings are based on internal scorecards developed to compare our products with similar products from companies listed in Weiss Ratings, Inc., including only companies with data reported within the most recent 18 months. The specific situation analyzed was for a male, age 65, non tobacco. Medicare Select plans were excluded.	The price used for comparison is based on a 2008 Thrivent Financial study of all Medicare Supplement companies listed in Weiss Ratings with data reported within the most recent 18 months. Medicare Select plans were excluded.	Not applicable. Due to the standardized nature of Medicare Supplement plans, features are not differentiated.
Plan Choices	Data Source	Key Competitors
The plan choice for comparison is based on data available from the Weiss Ratings database as of May 2008, along with data reported in the America's Health Insurance Plans (AHIP) report "Medigap: What You Need To Know," 2008.	2008 Weiss Ratings database (May 2008)— Weiss Ratings, Inc., is "the nation's leading independent provider of ratings and analyses of financial services companies, mutual funds and stocks."	Based on companies listed in Weiss Ratings, Inc., including only companies with data reported within the most recent 18 months.

Thrivent Financial Medicare supplement insurance is not available in all states, and plans vary by state.

Product Form Series #: M-ED-MSD (05), M-EF-MSF (05), M-EH-MSH (05), M-EI-MSI (05), M-EL-MSL (05), 12052KS (05), 12079KS (05), 12080KS (05), 12081KS (05), 12053KS (05), 12054KS (05), M-EW-MSWI (05), MR-CA-MSAD (05), MR-CB-MSBD (05), MR-CH-MSHC (05), MR-CX-MSBX (05), MR-CA-MSAD MN (05), MR-CA-MSBD MN (05), MR-CX-MSBX MN (05), MR-CA-MSBX MN (05), MR-CA-MSBD MN (05), MR-CA-MSBD MN (05), MR-CA-MSBX MN (05),

4321 N. Ballard Road, Appleton, WI 54919-0001 www.thrivent.com • e-mail: mail@thrivent.com 800-THRIVENT (800-847-4836)

Welcome!

It's time for you to make some important decisions regarding your health care coverage.

While Medicare covers many of your costs, it won't pay for everything. You may still have out-of-pocket expenses. These expenses can be sizeable, particularly if you have a catastrophic illness or are frequently hospitalized.

Medicare Supplement Insurance gives you the added protection you deserve and complements Medicare Part And Part B. It helps you reduce your out-of-pocket medical expenses for deductibles, coinsurance, foreign travel emergency care and more.

Choosing the right plan

To learn more about Medicare Supplement Insurance, read the enclosed information. It can help you:

- Identify your needs.
- Understand how Medicare Supplement Insurance works.
- Compare the coverage provided by the various plans available to you.
- Choose the plan that's right for you.

If you have questions or would like more information, **call 800-595-6589** to talk with one of our licensed representatives.

Apply today by phone!

Applying is easy—you can complete your entire application over the phone. Here's how:

Step 1

Review the enclosed information. (DO NOT complete the paperwork.)

Step 2

Identify your needs and choose the plan that's right for you.

Step 3

Call **800-595-6589.** We'll answer your questions and help you apply right over the phone. Our licensed representatives are available Monday through Thursday, 9 a.m. to 9 p.m., and Friday, 9 a.m. to 6 p.m. Central Time.



4321 N. Ballard Road, Appleton, WI 54919-0001 www.thrivent.com • e-mail: mail@thrivent.com 800-THRIVENT (800-847-4836)

Added protection you deserve

512***********AUTO**MIXED AADC 664 Sample A. Sample 123 Anystreet Apt. 123 Anytown, ST 12345-1234 I.II..II......III.III.III.III.III.III



Dear Sample A. Sample:

Retirement means looking at life in a new way. It also means making some important decisions regarding your health care coverage.

You'll have Medicare, of course. But Medicare won't cover all your costs. That's because you're still responsible for paying non-covered expenses such as deductibles and coinsurance, as well as those expenses that exceed Medicare's limits.

How would a major illness or frequent hospitalization affect your finances? Don't wait to find out. Instead, consider Medicare Supplement Insurance.

I can help!

As Thrivent Financial representative, I can help you identify your needs, review your options and choose the plan that's right for you. Our plans give you:

- A variety of options to choose from.
- Comprehensive coverage at a competitive price.
- Freedom to choose doctors and clinics that suit your needs.

Call me today at xxx-xxx-xxxx.



<Insert CITY comma STATE ZIP5 and ZIP4>

P.S. Return the attached reply card or call today, and I'll send you a FREE Medicare Supplement Insurance Kit.

Thrivent Financial for Lutherans is not connected with or endorsed by the U.S. government or the federal Medicare program. Not available in all states.

33065L N11-08

 ☐ YES! Send me the FREE Thrivent Financial Medicare Supplement Insurance Kit.* ☐ YES! Please have a Thrivent Financial representative contact me. 	(MI001)	(MI067)	Request your FREE Medicare Supplement Insurance Kit today.
Home phone number:			1. By phone: 800-595-6589
The best time to call is: a.m. p.m.			2. By fax: 877-535-9181
Signature: E-mail address (please print):			By mail: Return reply card in the postage-paid envelope provided.
<insert custnm=""> <insert addr1-4=""></insert></insert>			*A Thrivent Financial representative may contact you. This is a solicitation for insurance.







4321 N. Ballard Road, Appleton, WI 54919-0001 800-THRIVENT (800-847-4836)

Added protection you deserve

512******AUTO**MIXED AADC 664 Sample A. Sample 123 Anystreet Apt. 123 Anytown, ST 12345-1234 الماليا الماليا الماليا الماليا المسألية الماليا



Dear Sample A. Sample:

Retirement means looking at life in a new way. It also means making some important decisions regarding your health care coverage.

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33065L N11-08

<Insert CITY comma STATE ZIP5 and ZIP4>

No-Obligation Information Request

☐ YES! Send me the FREE Thrivent Financial Medicare Supplement Insurance Kit.*	(MI001)	(MI067)	Request your FREE Medicare Supplement
☐ YES! Please have a Thrivent Financial representative contact me.			Insurance Kit today.
Home phone number:			1. By phone: 800-595-6589
The best time to call is: a.m p.m.			2. By fax: 877-535-9181
Signature:			3. By mail: Return reply card in the postage-paid
E-mail address (please print):			envelope provided.
<insert custnm=""> <insert addr1-4=""></insert></insert>			*A Thrivent Financial representative may contact you. This is a solicitation for insurance.









Your Medicare Supplement decisions just got easier.

That's because Thrivent Financial is here to help.



Thrivent.com

512*******AUTO**MIXED AADC 664 Sample A. Sample 123 Anystreet Apt. 123 Anytown, ST 12345-1234 Illiallian Illialliallian

Get your FREE Medicare Supplement Insurance Kit today!

4321 N. Ballard Road, Appleton, WI 54919-0001

*Snorshivent Financial for Lutherans



PRESORTED FIRST-CLASS MAIL U.S. POSTACE PAID Thrivent Financial for Lutherans



POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: CUSTOMER RESPONSE CENTER
THRIVENT FINANCIAL FOR LUTHERANS
4321 N BALLARD RD
APPLETON WI 54913-9850



Added protection you deserve ... applying is easy

Retirement means looking at life in a new way. It also means taking a fresh look at your health care coverage.

You'll have Medicare, of course. But Medicare won't cover all your costs. You may still have out-of-pocket expenses, which can be sizeable—particularly if you have a catastrophic illness or are frequently hospitalized.

Medicare Supplement Insurance can provide the added protection you deserve and help you reduce your out-of-pocket medical expenses.





A trusted partner in your decision-making process

Three million Lutherans already trust Thrivent Financial to help them meet critical retirement goals. Let us help you.

We can help you identify your needs, review your options and choose the Thrivent Financial Medicare Supplement Insurance plan that's right for you.

Call me today at xxx-xxxx to find out how Medicare Supplement Insurance can reduce your out-of-pocket medical expenses for deductibles, coinsurance, foreign travel emergency care and more.

Call today to get the added protection you deserve.



P.S. Return the attached reply card or call today, and I'll send you a **FREE** Medicare Supplement Insurance Kit.

Thrivent Financial for Lutherans is not connected with or endorsed by the U.S. government or the federal Medicare program. Medicare Supplement Insurance is not available in all states.

330655M NI11-08

Advantages to working with Thrivent Financial

- Options—We offer a variety of plan options so you can pick the one that's right for you.
- Affordable—Our plans give you comprehensive coverage at a competitive price.
- Flexibility—You get the freedom to choose doctors and clinics that suit your needs.
- Support—Thrivent Financial is available to answer questions and help you get the health care coverage you need.

No-Obligation Information Request	
☐ YES! Send me the FREE Thrivent Financial Medicare Supplement Insurance Kit with details on how to apply by phone.*	(MI001
YES! Please have a Thrivent Financial representative contact me.	
Home phone number:	(MI067
The best time to call is: a.m. \Box p.m.	
Signature:	
E-mail address (please print):	





Request your FREE Medicare Supplement Insurance Kit today.

1. By phone: 800-595-6589

2. By fax: 877-535-9181

3. By mail: Complete and return the reply card.

*A Thrivent Financial representative may contact you. This is a solicitation for insurance.

<Insert ADDR1-4>

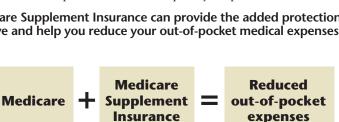
<Insert CITY comma STATE ZIP5 and ZIP4>

Added protection you deserve ... applying is easy

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33065SM N11-08

No-Obligation Information Request			
☐ YES! Send me the FREE Thrivent Financial Medicare Supplement Insurance Kit with details on how to apply by phone.*	(MI001)		
$\hfill \square$ YES! Please have a Thrivent Financial representative contact me.			
Home phone number:	(MI067)		
The best time to call is: \square a.m. \square p.m.			
Signature:			
E-mail address (please print):			
<insert custnm=""> <insert addr1-4=""></insert></insert>			





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3. By mail: Complete and return the reply card.

*A Thrivent Financial representative may contact you. This is a solicitation for insurance.

<Insert CITY comma STATE ZIP5 and ZIP4>





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Thrivent.com

512*******AUTO**MIXED AADC 664 Sample A. Sample 123 Anystreet Apt. 123 Anytown, ST 12345-1234 Illiallian Illialliallian

Get your FREE Medicare Supplement Insurance Kit today!

4321 N. Ballard Road, Appleton, WI 54919-0001

*Snorshivent Financial for Lutherans



PRESORTED FIRST-CLASS MAIL U.S. POSTACE PAID Thrivent Financial for Lutherans



POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: CUSTOMER RESPONSE CENTER
THRIVENT FINANCIAL FOR LUTHERANS
4321 N BALLARD RD
APPLETON WI 54913-9850



Added protection you deserve ... applying is easy

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33065SM N11-08

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- Affordable—Our plans give you comprehensive coverage at a competitive price.
- Flexibility—You get the freedom to choose doctors and clinics that suit your needs.
- Support—Thrivent Financial is available to answer questions and help you get the health care coverage you need.

No-Obligation Information Request	
☐ YES! Send me the FREE Thrivent Financial Medicare Supplement Insurance Kit with details on how to apply by phone.*	(MI001
☐ YES! Please have a Thrivent Financial representative contact me.	
Home phone number:	(MI06
The best time to call is: \square a.m. \square p.m.	
Signature:	
E-mail address (please print):	



Request your FREE Medicare Supplement Insurance Kit today.

1. By phone: 800-595-6589

2. By fax: 877-535-9181

3. By mail: Complete and return the reply card.

*A Thrivent Financial representative may contact you. This is a solicitation for insurance.

<Insert ADDR1-4>

<Insert CITY comma STATE ZIP5 and ZIP4>

Added protection you deserve ... applying is easy

Retirement means looking at life in a new way. It also means taking a fresh look at your health care coverage.

You'll have Medicare, of course. But Medicare won't cover all your costs. You may still have out-of-pocket expenses, which can be sizeable—particularly if you have a catastrophic illness or are frequently hospitalized.

Medicare Supplement Insurance can provide the added protection you deserve and help you reduce your out-of-pocket medical expenses.



Medicare Reduced Medicare out-of-pocket Supplement **Insurance** expenses

A trusted partner in your decision-making process

Three million Lutherans already trust Thrivent Financial to help them meet critical retirement goals. Let us help you.

We can help you identify your needs, review your options and choose the Thrivent Financial Medicare Supplement Insurance plan that's right for you.

Call us today at 800-595-6589 to find out how Medicare Supplement Insurance can reduce your out-of-pocket medical expenses for deductibles, coinsurance, foreign travel emergency care and more.

Call today to get the added protection you deserve.

P.S. Return the attached reply card or call today, and we'll send you a FREE Medicare Supplement Insurance Kit.

Advantages to working with Thrivent Financial

- Options—We offer a variety of plan options so you can pick the one that's right for you.
- Affordable—Our plans give you comprehensive coverage at a competitive price.
- Flexibility—You get the freedom to choose doctors and clinics that suit your needs.
- Support—Thrivent Financial is available to answer questions and help you get the health care coverage you need.

Thrivent Financial for Lutherans is not connected with or endorsed by the U.S. government or the federal Medicare program. Medicare Supplement Insurance is not available in all states.

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No-Obligation Information Request				
▼YES! Send me the FREE Thrivent Financial Medicare Supplement Insurance Kit with details on how to apply by phone.* ▼YES! Please have a Thrivent Financial representative contact me. Home phone number: The best time to call is:	(MI001)			
Signature: E-mail address (please print):				

<Insert CUSTNM> <Insert ADDR1-4>

<Insert CITY comma STATE ZIP5 and ZIP4>

Request your FREE Medicare Supplement Insurance Kit today.

1. By phone: 800-595-6589

2. By fax: 877-535-9181

3. By mail: Complete and return the reply card.

*A Thrivent Financial representative may contact you. This is a solicitation for insurance.





Exploring health care options in retirement

When you retire and become Medicare-eligible, you may have several choices for health care. Many people choose one of these two options:

- Original Medicare. This includes Medicare Part A, which is hospital insurance, and Medicare Part B, which is medical insurance. Medicare Part A and Part B won't cover all your costs, which is why you may want to buy Medicare Supplement Insurance, which pays eligible expenses (e.g., deductibles, coinsurance, foreign travel emergency care and more) not covered by Medicare. You may also want to buy Medicare Part D, which covers prescription drug costs.
- Medicare Advantage. This is sometimes called Medicare Part C; it includes Medicare Part A and Part B. Some Medicare Advantage plans also cover prescription drugs.

Which plan is right for you?

Original Medicare	Medicare Advantage
 Part A (hospital insurance) and Part B (medical insurance) Medicare provides your coverage. Medicare Part A covers many hospital costs after you meet your deductible. Generally, Medicare Part B pays 80% of covered costs and you pay 20% after you meet your deductible. You choose your own doctors, clinics and other health care providers. 	 Part C – Includes Part A (hospital insurance) and Part B (medical insurance) Private insurance companies approved by Medicare provide the coverage; you choose the plan that's right for you. You usually pay a copayment for covered services. You must see plan doctors (required by most plans). Your cost, benefits and extras vary by plan.
What if you want prescription drug coverage?	
You must join a Medicare Prescription Drug Plan, provided by companies approved by Medicare.	 Most plans include Medicare Part D (prescription drug coverage). Or, you may have the option of purchasing a standalone Medicare Prescription Drug Plan.
What if you want supplemental coverage?	
 You can choose to purchase Medicare Supplement Insurance (Plans A through L) from a private insurance company; plans are standardized, but each company chooses which plans to offer. You can also choose Medicare Select, which provides the same benefits as regular Medicare Supplement Insurance, but specifies a network of doctors and/or hospitals you must see. In exchange, you may pay a lower premium. If you choose Medicare Select, make sure your doctors/ hospitals are in the plan's network. Also consider what might happen and what you will do if you travel outside the plan's network. 	You usually don't need and can't purchase a Medicare Supplement Insurance plan.

Medicare Advantage plans

There are four types of Medicare Advantage plans:

- Medicare Managed Plans (HMOs): Most plans specify a network of doctors and hospitals you must see, except for emergencies. You may be required to designate a primary care physician and receive a referral before seeing a specialist. These plans may have lower co-payments and may offer extra benefits.
- Medicare Preferred Provider Organization Plans (PPOs): These plans also specify designated networks.
 You get the best coverage by staying within the network. However, you may visit doctors, specialists and hospitals outside the network, although doing so typically costs more.
- Medicare Private Fee-for-Service Plans (PFFSs): You may visit any doctor or hospital that accepts the plan's terms of payment which are determined by the private company providing, not by Medicare.
- Medicare Special Needs Plans (SNPs): These plans provide Medicare benefits, as well as more focused care to manage a specific disease or condition.

Right to change coverage

If you enroll in a Medicare Advantage plan for the first time and decide within the first 12 months to return to a Medicare Supplement Insurance plan (or purchase such a plan for the first time) you may have a guaranteed issue period available (after your Medicare Advantage coverage ends) to purchase a Medicare Supplement Insurance plan within a limited period of time. Beyond 12 months, you will no longer have the guaranteed issue option and a company may require you to submit evidence of insurability.*

Peace of mind

To determine which plan is best for you, ask yourself:

- Do I prefer my own doctors and/or hospitals? If so, are they part of the plan's network?
- What happens if the network changes and my doctor or hospital is no longer included?
- Do I travel or have a second home outside the plan's network?

To learn more about your options and to ensure you have the added protection you deserve, call your Thrivent Financial representative today.

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*State variations exist.

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Medicare Supplement Insurance

Medicare, the federal health insurance program, alone does not cover all of your medical expenses. With all the deductibles and co-payments, you could end up having out-of-pocket expenses. A Medicare supplement insurance plan can help you cover these costs.

When you become eligible for Medicare, it may be the primary means of paying for your medical expenses for the rest of your life. The more you understand about the benefits, the better prepared you and your family will be.

Thrivent Financial Medicare Supplement Insurance

To find out if Medicare supplement insurance from Thrivent Financial for Lutherans is available in your state, please select your state from the pull-down menu*.

[State of Residence | ▼]

*Not available in all states.

What is Medicare Supplement Insurance?

Medicare provides benefits for the most acute medical needs. However, it can still leave you with out-of-pocket expenses. Those expenses could be substantial if you experience a catastrophic illness or repeated hospitalization.

Because of deductibles, coinsurance and medical expenses not covered by Medicare, most people may need supplemental health insurance to help pay for these expenses.

Medicare supplement insurance helps pay expenses not covered by original Medicare, such as deductibles and coinsurance. However, non-covered charges will be the insured's responsibility. Policies that meet the definition of Medicare supplement insurance are clearly labeled, usually on the policy's front cover.

Find a Representative

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Related Items

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<u>Thrivent Article: All About</u>
<u>Insurance</u>

Federal Regulations for Medicare Supplement Insurance

Federal law in all but three states requires companies to standardize Medicare supplement insurance policies. Standardized plans must follow the model set by 12 standard plans, (A through L), including two high-deductible plans. Plan A, a basic core benefit package, is available from all Medicare supplement insurers. Plans offered by companies must be the standardized models.

Massachusetts, Minnesota and Wisconsin require companies to sell benefit plans as defined by their state laws.

The following provisions apply to all states:

30-day free look

As a customer, you have 30 days from the date you receive a policy to review it. If you decline the policy within this period, the company must refund all the premium you paid.

Open-enrollment period

The best time to buy a Medicare supplement insurance policy is during your open enrollment period. The open enrollment period lasts six months and begins on the first day of the month in which you are both:

- age 65 or over and enrolled in Medicare Part B*; or
- under age 65, with a disability or end-stage renal disease (except in CA) and enrolled in Medicare Part B. This applies to select states. Please refer to the current "Guide to Health Insurance For People With Medicare" at www.medicare.gov.
- * Open enrollment eligibility requirements may vary by state.

During this six-month open-enrollment period, an insurance company cannot deny you Medicare supplement insurance coverage or increase the premium for a policy because of past or present health problems.

Understanding Medicare supplement insurance and the benefits provided in the standardized plans can help you select the plan that best meets your needs.

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What's available through your Thrivent Financial representative?

Thrivent Financial for Lutherans provides Medicare supplement insurance plans A, B, C, D, F, H, I and L in your state. For more information about these plans, contact your <u>Thrivent Financial representative*</u>. He or she can provide you with complete details about costs, coverage, limitations or reductions, exclusions and terms under which the contract may be continued in force.

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*Financial representatives with Thrivent Financial for Lutherans are licensed insurance agents. They also are registered representatives with Thrivent Investment Management Inc., 625 Fourth Ave. S., Minneapolis, MN, a wholly owned subsidiary of Thrivent Financial for Lutherans.

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Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number: /

Rate Information

Rate data does NOT apply to filing.

Company Tracking Number:

TOI: MS06 Medicare Supplement - Other Sub-TOI: MS06.000 Medicare Supplement - Other

Product Name: Medicare Supplement Advertising 2008

Project Name/Number:

Superseded Attachments

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Original Date:	Schedule	Document Name	Replaced Date	Attach Document
No original date	Form	Thrivent Financial Medicare Supplement Insurance brochure	10/01/2008	Med Supp Brochure 32074 N11-08.pdf

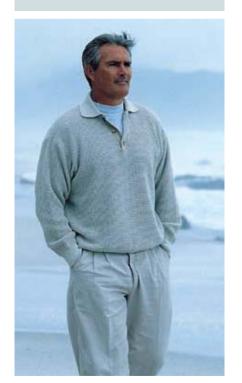
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Thrivent Financial Medicare Supplement Insurance

Added protection you deserve

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Going beyond Medicare

Retirement means looking at life in a new way. It also means taking a fresh look at your health care coverage.

It's likely that you're now entitled to Medicare. But Medicare won't cover all your costs, which is why many people buy Medicare Supplement Insurance (also called Medigap) to help pay for unexpected health care costs—and provide peace of mind.



Here's how it works

Medicare, the federal health insurance program for people age 65 and older and some disabled people under age 65, covers many—but not all—medical costs. As a result, you may still have out-of-pocket expenses. These expenses can be sizeable, particularly if you have a catastrophic illness or are frequently hospitalized.

Medicare (the Original Medicare Plan) provides two major categories of coverage:

- **1. Part** A is hospital insurance. Available to most people at no cost, it helps pay for:
 - Care in hospitals, skilled nursing facilities and hospices.
 - Home health services.
 - Blood starting with the fourth pint each year.
- **2. Part B** is optional Medicare insurance. Paid for by most people with a monthly premium, it helps pay for:
 - Medically necessary doctor or outpatient hospital services.
 - Services to prevent or detect illnesses at an early stage (flu shots, mammograms, cancer and diabetes screenings, etc.).
 - Ambulance services.

Medicare +

- Durable medical equipment such as oxygen tents and wheelchairs.
- Some other medical services that Part A does not cover.

Medicare Supplement

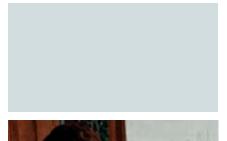
Insurance

Reduced out-of-pocket expenses

Medicare Supplement Insurance is designed to complement both Medicare Part A and Part B coverage and help you reduce your out-of-pocket medical expenses. It pays eligible expenses not covered by Medicare such as deductibles, coinsurance, foreign travel emergency care and skilled nursing facility care in excess of that covered by Medicare.

Although Medicare Supplement Insurance will not cover all your medical expenses (you're still responsible for paying noncovered expenses), it can help you pay your out-of-pocket expenses.







Understanding your plan options

Companies that offer Medicare Supplement Insurance can offer up to 12 plans, plus two high-deductible plans. In accordance with federal law, all plans are standardized, meaning that the benefits provided by a given plan are consistent from company to company. The plans are labeled A through L; each includes a different set of benefits. Plan A, a basic benefit plan, is offered by all Medicare Supplement insurers.

Thrivent Financial offers the Medicare Supplement Insurance plans listed below. We can help you assess your needs and choose the plan that's right for you.

MEDICARE SUPPLEMENT INSURANCE PLANS OFFERED BY THRIVENT FINANCIAL								
	Plan A	Plan B	Plan C	Plan D	Plan F	Plan H*	Plan I*	Plan L**
Basic benefits								
Medicare Part A: Skilled nursing facility coinsurance								75 %
Medicare Part A: Inpatient hospital deductible								75 %
Medicare Part B: Deductible								
Medicare Part B: Excess charges								
Foreign travel emergency medical care								
At-home recovery								

^{*}Plans H and I are not available in AL, ID, KY, LA, MD, NV, NM, OR, PA or VA.

^{**}Plan L basic benefits cover Part B coinsurance and blood at 75%.

Medicare Supplement Insurance benefits

Basic benefits (included with all plans)

- Pays Part A hospitalization coinsurance, plus eligible expenses for 365 additional days during your lifetime, once Medicare benefits end.
- Pays Part B coinsurance (generally 20% of Medicare-approved expenses not covered by Medicare), or, in the case of hospitaloutpatient services under a prospective-payment system, applicable co-payments after you've met your annual deductible.
- Pays for the first three pints of blood each year.

Medicare Part A: Skilled nursing facility coinsurance

• Pays the daily coinsurance amount during each benefit period for days 21 through 100 in a skilled nursing facility following a threeday hospital stay.

A benefit period begins the first day you receive inpatient hospital or skilled nursing care and ends when you've been out of the hospital or skilled nursing facility for 60 consecutive days.

Medicare Part A: Inpatient hospital deductible

 Pays the deductible for Part A when you are first admitted during each benefit period.

Know your needs

Not everyone needs Medicare Supplement Insurance. If you have certain other types of health insurance, the gaps in your Medicare coverage may already be covered. You probably don't need Medicare Supplement *Insurance if:*

- You have group health insurance through a current or former employer.
- You belong to a Medicare Advantage plan.
- Medicaid or the Qualified Medicare Beneficiary (QMB) Program pays your Medicare premiums and other out-of-pocket costs.

Medicare Part B: Deductible

• Pays the annual deductible amount.

Medicare Part B: Excess charges

• Pays 100% of the difference between your providers' actual charges and the Medicare-approved payment amount.

To determine if you need this benefit, ask your doctor and other health care providers if they agree to accept Medicare-approved amounts as payment in full. This is often referred to as assignment. If they do, you do not need this insurance.

Foreign travel emergency medical care

• Pays 80% of Medicare-eligible expenses if you need immediate care for an unexpected illness or injury during the first 60 consecutive days of travel outside the U.S. The benefit lifetime maximum is \$50,000. You pay the first \$250 each calendar year.

At-home recovery

• Pays \$40 per visit, up to seven visits a week, up to a maximum of \$1,600 a year, for Medicare-approved, short-term, at-home assistance with activities of daily living such as bathing, dressing and personal hygiene while you are recovering from an illness, injury or surgery.

These services must be provided by a licensed home health care agency.



Buying Medicare Supplement Insurance

During open enrollment

The best time to buy a Medicare Supplement Insurance plan is during your federally mandated six-month open enrollment period. Your open enrollment period starts the first day of the month in which you are both:

- Enrolled in Medicare Part B, and
- At least age 65.

During your six-month open enrollment period, you cannot be denied Medicare Supplement Insurance coverage or be charged a higher premium because of past or present health problems.

If you delay enrolling in Medicare Part B past age 65—for example, because you or your spouse are still working and have employer-provided health insurance—your open enrollment period will not start until your Medicare Part B effective date.

After open enrollment

After your open enrollment period has ended, you may still be able to purchase a Medicare Supplement Insurance plan without answering questions about your health, depending on your particular situation and state of residence. Regardless, you can always apply to purchase a Medicare Supplement Insurance plan by answering certain health questions.

In some states, these plans may be available to disabled individuals under age 65 who are enrolled in Medicare Part B.





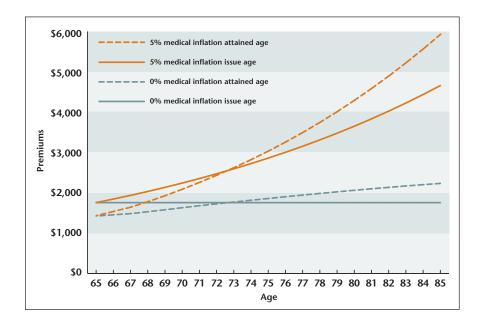


When considering your Medicare Supplement Insurance options, you may see a difference in pricing. There are two primary methods used to determine pricing; each method affects premiums differently. The two methods are:

- Issue-age pricing:* Your premiums are—and will remain—based on your age when you purchased the contract; they will not automatically increase each time you celebrate a birthday. In other words, you won't be singled out for premium increases because you are getting older (although premium increases may be applied to groups of individuals).
- Attained-age pricing:** Your premiums are based on your current age; they may increase each time you celebrate a birthday. In other words, your premiums increase as you get older.

Although premiums based on issue-age pricing tend to be higher initially, these premiums tend to increase more modestly over time than do premiums based on attained-age pricing.





^{*}In AZ, ID and MO only issue-age pricing is available.

^{**}In AL, KY, LA, MD, NM, NV, OR, PA and VA only attained-age pricing is available.

WHAT CAUSES PREMIUMS TO INCREASE?					
	Issue age	Attained age			
Medicare changes	$\sqrt{}$	$\sqrt{}$			
Medical inflation	$\sqrt{}$	$\sqrt{}$			
Claims experience of the company issuing your policy	V	$\sqrt{}$			
Your age		$\sqrt{}$			
What effects do the above factors have on premiums?	Premiums are initially higher but increase less over time.	Premiums are initially lower but increase more over time.			

Choosing a pricing method

When choosing which pricing method is right for you, ask yourself:

- Do I want to realize savings now or in the future?
- What is my budget and how much disposable income do I have?
- Am I on a fixed income?
- Will I be receiving income later?
 If so, from where and in what amounts?
- What is my health history?
- How long do I expect to live?





30-day free look

You have 30 days from the date you receive your Medicare Supplement Insurance contract to review it. If you are not satisfied with the contract within this period, you may return it for a full premium refund.

Coverage for life

You have the right to continue coverage for life, provided you continue to pay the necessary premiums. Premiums may increase as Medicare benefits change and health care costs increase.

Suspending your contract

Your contract may be suspended upon your request or upon discovery by us that you have applied for and been determined to be entitled to Medicaid, provided you notify us within 90 days after entitlement begins.

The suspension period will continue for up to 24 months or until your entitlement to Medicaid ends, whichever is earlier. You can reinstate your contract by notifying us within 90 days after your entitlement ends and paying the required premiums.



Purchasing Medicare Supplement Insurance from Thrivent Financial may make sense for you if you:

- Are concerned about how you'll pay for medical costs not covered by Medicare.
- Travel outside the U.S.
- Want the freedom and flexibility to choose doctors, clinics and other health care providers.



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